

## Troubleshooting Reconciliation Issues: Non-Posted Transaction Files

At the top, left section of the reconciliation report, you might see a list of Non-Posted transaction files through the reconciliation date, similar to the example on the right.

<b>Schwab Reconciliation Report</b> Reconciliation File: 07/10/2005	
<b>Non-Posted transaction files through 07/10/2005:</b>	
07/03/2005	Pending
07/02/2005	Pending

### What Causes this Condition?

This condition is caused by transactions not posted into the database and should be the first item cleared on the reconciliation report. Transactions not posted into the database could correct some of the conditions you see that follow on the report.



#### Note

See *Interface Files Status Codes* at <https://schwabpt.com/pdflibrary/open.asp?id=010036> for more information about what each file status means.

### Tools to use to determine condition

Usually, transaction files do not post because of error or warning messages. However, there are occasions when a transaction does not post and you do not need it. Consult the custodian's statement to see whether or not you need that transaction.

### How do I correct the condition?

Correct or block any error or warning messages until the transaction posts. Repeat until all the files are Posted, Posted\* or Blocked.



#### Note

Visit the *Troubleshooting Interface File Conversion* section of our website at <https://schwabpt.com/support/troubleshoot/fileconv/> for help with correcting specific error messages.